

Customer's Name and Address: \_\_\_\_\_

Product Category: \_\_\_\_\_ Water TDS: \_\_\_\_\_

Location	Model	Serial Number	Date of Installation
1. _____	_____	_____	_____
2. _____	_____	_____	_____
3. _____	_____	_____	_____
4. _____	_____	_____	_____
5. _____	_____	_____	_____

**Contact Details:**

Customer Care / WhatsApp: 0845 205 1906

Email: [service@zanskar.in](mailto:service@zanskar.in)

Authorised service centre / agent Stamp & signature

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Dear Customer

ZANSKAR appliances are designed, produced and shipped free from defects and will function reliably when installed properly, used correctly and treated in accordance with installation and operating instructions as mentioned in this manual. The warranty period for ALL ZANSKAR appliances for territory of India will be as indicated in the operating manual and/or advertised in the website/catalogs:

**Heat Pump:** Comprehensive Warranty - 2 Years  
Compressor - 5 Years  
Tank - 5 Years

**Tankless Water Heater:**  
Comprehensive Warranty - 2 years

Zanskar's authorised service centre / agent will at their option repair or replace those appliances which within the warranty period stated above subject to the following

**terms and conditions:**

- Liability under the warranty will only be covered if the installation of the Zanskar's Appliances has been carried out by an authorised representative of the Zanskar or an authorised / approve
- Liability under warranty does not cover damage due to calcification and foreign matter intervention
- Warranty will be not covered for any water leakage inside the unit.
- Inspection report of the Zanskar's authorised technician will be treated as final and binding under the warranty for determining the defects, repairs/alterations required or carried out or certifying working of the goods thereafter
- The customer will have no claim under this warranty in respect of personal injury, damage or property or consequential damages, or for utilisation of the goods not in accordance with the operating manual
- Under this limited warranty for service and repair Zanskar will provide only a replacement of appliance or part thereof. The owner is responsible for all other costs. Such costs may include but are not limited to, labor charges for service, removal, repair or reinstallation, shipping, delivery, handling of the appliance & road permits etc.

Warranty is only valid on producing a valid invoice showing purchase of the product from an authorised reseller or a copy of the warranty card duly filled in and signed/stamped by Zanskar's representative.

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